

# 21ST Century Leadership: Inspiring Excellence And Engagement

Course: **00012**

Filter: **Beginner**

Duration: **3 days**

Category:: **Leadership**

Price: **640,00 €**

## About Course

The challenges of a contemporary workplace present unique growth opportunities for leaders in the 21st century. In this training course, you learn to manage the sea change revolutionizing business today, consider the impact of swift and evolving technologies, and understand the needs of a culturally diverse and multi-generational workforce in an uncertain business environment.

## What you'll learn

- Develop 21st Century leadership to achieve outstanding results
- Enhance trust, communicate honestly, and establish a positive climate
- Champion change in the contemporary workplace
- Navigate multi-generational and diverse teams
- Build bridges of understanding in chaotic environments

## Pre-requisites

- Experience demonstrating personal leadership at the level of Management Skills or , Management Skills for an IT Environment

## Curriculum

## **Module 1: Introduction**

- Identifying key 21st Century leadership challenges
- The focus of great leadership

## **Module 2: Assessing Your Readiness for 21st Century Leadership**

- Revisiting your personal leadership identity
- Challenging your assumptions and perceptions
- Evaluating your scope for growth
- Raising the bar for yourself and others

## **Module 3: Creating Engagement in the Contemporary Workplace**

- Being transparent, open and honest
- Expanding your thinking from your head to your heart
- Moving decision making nearer the action
- Sharing power through a distributed leadership model
- Identifying and utilizing drivers for engagement
- Leading rather than managing behaviors
- Overcoming barriers to commitment
- Instilling excellence through learning, sharing and growing

## **Module 4: Creating a Climate of Trust in the Digital Age**

- Recognizing the limitations of digital communications
- Creating a higher level of openness to counter digital limits
- Re-establishing human-to-human connectivity
- Prioritizing relationship building and collaboration
- Countering the damaging effects of technology
- Proactively leading through trust

## **Module 5: Championing Change in a VUCA (Volatile/Uncertain/Complex/Ambiguous) World**

- Moving your organization into uncharted territory

- Inviting diverse perspectives to create commitment to change
- Making judgment calls that move beyond data and leveraging intuition
- Managing the tension that dilemmas create

## **Module 6: Navigating Multi-Generational and Diverse Teams**

- Developing a global mindset to bridge cultural differences
- Building successful relationships across differences in style, culture and generation
- Structuring team interactions
- Exposing biases, assumptions and blind spots
- Creating purposeful teams
- Nurturing a diverse and inclusive workplace

## **Module 7: Building Bridges to the New VUCA (Vision/Understanding/Clarity/Agility)**

- Communicating clearly with specific intent
- Gaining fresh perspectives and staying flexible
- Seeking the right solutions through the right questions
- Practicing mindfulness for calmness and clarity
- Demonstrating social intelligence
- Learning from chaos, setbacks and successes

## **Module 8: Powering Up for 21st Century leadership**

- Identifying what you've learned and still need to learn
- Crafting your leadership development blueprint
- Balancing between producing and leading
- Creating a legacy of excellence