

Strategic Thinking For Operational Management

Course: 00013

Filter: **Beginner**

Duration: **3 days**

Category:: **Personnal Development**

Price: **2000,00 €**

About Course

Add value to your organization by aligning department goals with your organization's strategic vision and mission. In this training course, you learn to plan and implement change to meet stakeholder needs, create an innovative culture that takes advantage of the department's core competencies, and gain the leadership skills to effectively integrate strategic thinking with daily operations.

What you'll learn

- Leverage strategic thinking at the operational level to add value
- Maximize operational core competencies to implement organizational strategy
- Bridge the gap between organizational and operational goals
- Foster an innovative culture to overcome strategic challenges
- Develop an effective change process that satisfies stakeholder needs

Pre-requisites

- Experience at the level of management skills
- Experience at the level of management skills for an IT environment

Curriculum

Module 1: Introduction

- Strategy: everyone's concern
- Identifying the strategic challenges facing operational managers
- What strategy means to operational managers

Module 2: Defining Strategic Thinking

- Distinguishing between strategic thinking and planning
- Identifying the impact of strategy on operational activity
- Aligning the organization's vision with reality
- Creating sustainable competitive advantage
- Recognizing the importance of stakeholders in the strategy process
- Satisfying the needs of the stakeholders
- Positioning yourself within the four cycles of operational effectiveness
- Decoding your environment with PESTLE
- Analyzing the ecosystem with Porter's Five Forces

Module 3: Leveraging Operational Strengths

- Differentiating between organizational and operational competencies
- Taking inventory of the key strengths within your operation
- Rating competencies against strategic goals
- Optimizing internal processes
- Shaping opportunities by scanning the external environment

Module 4: Executing Strategy at the Operational Level

- Qualifying the gaps between operational and organizational vision
- Establishing the foundation for realizing goals
- Questioning assumptions to uncover new solutions and drive new discoveries
- Managing operational strategic assets
- Rigorous planning through scenario assessment
- Quantifying the impact of proposed solutions

Module 5: Creating an Innovative Culture

- The importance of innovation in strategic thinking

- Promoting nonlinear thinking
- Generating solutions through value engineering
- Optimizing solutions by challenging the status quo
- Meeting the five preconditions for an innovative culture
- Facilitating team innovation
- Qualifying innovation traits
- Benchmarking objectives against actual performance
- Verifying decisions through financial analysis
- Incorporating a stakeholder perspective

Module 6: Planning for Operational Change

- Being proactive in a reactive environment
- Implementing operational change through people, processes and culture
- Motivating the team to adopt the change
- Configuring your resources to encompass change
- Measuring results through balanced scorecards

Module 7: Securing Stakeholder Commitment

- Applying influencing techniques to overcome resistance
- Negotiating for resources using win-win approaches
- Earning support with entrepreneurial techniques
- Articulating an elevator pitch that secures commitment